PASS University Course Terms

Last updated: 1 November 2026

These PASS University Course Terms ("Terms") govern the purchase and use of PASS University courses sold on pass.eu.com. They are a contract between you and PASSECOSYSTEM OÜ, trading as PASS Global ("PASS", "we", "us").

A paid course contract is formed only as described in section 5. Your use of the website itself is covered by our Website Terms of Use (https://pass.eu.com/terms), and how we handle your personal data by our Privacy Policy (https://pass.eu.com/privacy-policy).

1. Who we are

The contracting party is:

- Company: PASSECOSYSTEM OÜ, trading as PASS Global ("PASS", "we", "us")
- Registered address: Pirita tee 26c/1, apt. 8, 12011 Tallinn, Harju maakond, Estonia
- Registry code: 17532793
- VAT number (KMKR): EE103000512

Legal notices can be sent to university@pass.eu.com.

2. What these Terms cover

These Terms apply to PASS University courses and related enrolment sold on pass.eu.com, including pass.eu.com/university. They do not apply to PASS Scouting or consulting services, which are agreed in separate contracts.

They apply in addition to the Website Terms of Use (https://pass.eu.com/terms). If the two conflict, these Terms prevail for your course. PASS Hub and the PASS Brazil Summit have their own terms, listed on our Legal (https://pass.eu.com/legal) page.

ForPro and UnderSports are independent partners. Their websites, products and services are governed by their own terms. We are not responsible for them.

3. Who may apply

You must be at least 18 years old to apply for or buy a course.

You may contract as a consumer (an individual acting outside a trade, business, craft or profession) or as a business customer (a club, company or other organisation, or an individual acting for one).

If you buy on behalf of an organisation, you confirm that you are authorised to bind it. Business customers do not have the consumer cooling-off rights in section 8.

We may ask you to confirm your status. If you do not, we may treat you as a business customer.

4. Using the website

Your use of pass.eu.com, including sending an application or enquiry, is governed by the Website Terms of Use (https://pass.eu.com/terms).

5. How a contract is formed

Sending a contact or application form is not a contract. It is a request only.

A contract for a paid course is formed when you complete payment online through Stripe Checkout (for an instalment plan, when the first instalment is paid), or when we confirm in writing that we have received your payment by bank transfer or another method we agreed with you.

Before you pay online, you must accept these Terms at checkout. We send a payment confirmation,

receipt and invoice to the email address you give at checkout.

We may refuse or cancel an enrolment at our discretion. If we have already taken payment and we refuse or cancel before the course starts for a reason that is not your breach of these Terms, we will refund that payment in full.

6. Courses

Course content, dates, format and price are as described on pass.eu.com or in our written confirmation. We may make reasonable changes that do not substantially reduce the overall value of the course (for example a change of lecturer or timetable).

If we cancel a course, we will refund the fees you have paid for that course in full.

After your payment is confirmed, we give you access to the course on Circle, our learning platform. This may be before the course starts.

Access to the course and to Circle is provided only until the live course ends. We may remove it after that date without further notice. Access is not extended if you miss sessions.

Live sessions are not recorded for students who miss them, and we do not provide Zoom or other recordings of missed sessions.

7. Fees and payment

Prices are shown in euro (EUR) on pass.eu.com and at checkout, plus VAT where it applies. VAT is calculated at checkout from your billing address. If you buy as a business with a valid VAT number from another EU country, you can enter it at checkout and the reverse charge applies.

You can pay in full or, where offered, in instalments. The number, amount and frequency of the instalments and the total price are shown before you pay. Paying in instalments costs more in total than paying in full.

Online payments are processed by Stripe. If you choose instalments, you authorise us to charge the card or other payment method you used at checkout automatically on each due date until the full price is paid.

An instalment plan is a way to pay, not a right to cancel. You owe the full course price of the plan you chose, even if you stop attending or no longer want the course, unless you withdraw under section 8 or we cancel the course.

If an instalment fails, Stripe will try the payment again and email you a link to update your payment method. If it is still unpaid after the retries, we may suspend or close your access to the course and Circle, and withhold your certificate, until the outstanding amount is paid. The unpaid amount remains due, and we may take reasonable steps to collect it, including through a debt collection agency.

If we agree to payment by bank transfer, you pay PASSECOSYSTEM OÜ as stated in our invoice and are responsible for any bank charges on your side.

Unless these Terms or mandatory law say otherwise, you may not reduce the price because you did not use the course.

8. Cooling-off and refunds

This section distinguishes consumers from business customers.

Consumers (individuals)

- If you are a consumer, you may withdraw from the contract within 14 days from the day it is formed (section 5), without giving a reason.
- To withdraw, email university@pass.eu.com within those 14 days and state clearly that you want to withdraw. We will refund all payments received from you, including any instalments already paid, without deductions and within 14 days of receiving your request, using the same payment method

unless we agree otherwise. Your course access then ends.

- At checkout you ask us to start providing the course, including access to Circle, before the 14 days end. If the live course has already started when you withdraw, we may keep a proportionate amount for the part of the course provided up to the day you withdraw, as allowed by Estonian and EU consumer law.

Clubs, companies and other business customers

- Business customers have no cooling-off or withdrawal right.
- Deposits and other payments are non-refundable except as stated in this section 8.

After the 14-day period (and in all cases for business customers)

- No refunds once the 14-day period has ended, including if you cancel, miss the course, fail to attend, or stop paying instalments (see section 7).
- No refunds after the course has started, except as described above for consumers who withdraw within the 14 days.
- Exception: if we cancel the course, or refuse or cancel your enrolment as described in section 5, we refund the fees you paid for it in full.

A chargeback or payment dispute with your bank does not replace these rules. If you dispute a payment that is due under these Terms, we may give your bank or Stripe evidence of your acceptance of these Terms and of your use of the course, suspend your access while the dispute is open, and claim the amount from you.

Nothing in this section limits any refund we must give you under mandatory consumer law.

9. Completion and certificates

If you complete the course, we will issue a certificate of completion. The certificate may include a completion score.

We decide, acting reasonably, whether the completion requirements have been met (for example attendance and required work).

A certificate is not an academic degree, professional licence or regulated qualification unless we say so in writing for that course.

We may withhold the certificate until the full course price has been paid.

10. Third-party tools

A course may include access to Circle (our learning platform) and to other third-party tools, for example Zoom, Skillcorner or UnderSports. Access to them ends when the live course ends.

Those tools are provided by their vendors under their own terms and privacy policies. We are not responsible for their availability, content or acts, except where we cannot exclude liability under applicable law.

11. Student conduct

You must:

- use the course personally; you may not share your login, seat or materials with anyone else, or buy one place for several people
- not record, copy, distribute or reuse lectures, materials or software, publicly or privately, except for your own study during the course
- not use course materials to create your own courses, products or training
- behave respectfully toward other students and lecturers; no abuse, disruption or attendance under the influence of alcohol or illegal drugs

If you breach this section or section 12, we may immediately end the contract, block access without

refund, and claim the sums in section 12.

12. Intellectual property

We (or our licensors) own the course names, materials, videos, logos and related intellectual property. We grant you a limited, non-exclusive, non-transferable licence to use them only to take the course you paid for, during the live course.

You must not record, copy, share, publish or otherwise exploit those materials, or give anyone else access to the course.

If you copy, share or otherwise provide course materials, access or recordings to a third party in breach of these Terms, you will pay us a contractual penalty of USD 20,000 (twenty thousand US dollars) within 5 working days of our written demand, in addition to any other rights we have (including terminating access and claiming further damages). We may prove a breach by any reasonable means, including screenshots, logs, messages or third-party reports.

13. Photos and video

We may photograph or record the course and use images or video in which you appear for PASS marketing, on our websites, in social media and in other PASS information materials.

This is separate from identification of you as a student. You can object or withdraw this use by emailing university@pass.eu.com. We will honour that where we must under data protection law. It does not affect processing already carried out, or materials already published that we cannot reasonably recall.

Personal data is processed as described in our Privacy Policy (https://pass.eu.com/privacy-policy).

14. Partners

Links to ForPro, UnderSports or other partners are for information only. Their terms, not these Terms, govern what you buy or do on their sites. We do not endorse or accept responsibility for their content or services.

15. Liability

We provide courses with reasonable care and skill. Course materials reflect professional opinion and may not match the views of third parties. We do not promise a job, transfer, licence or particular career result.

To the fullest extent permitted by law, we are not liable for indirect, incidental, special or consequential loss, or loss of profit, business, data or opportunity.

Our total liability arising out of or in connection with these Terms or a course is limited to the fees you paid us for that course in the 12 months before the claim.

Nothing in these Terms excludes or limits liability for death or personal injury caused by negligence, fraud, wilful misconduct, or any liability that Estonian law does not allow us to exclude, including mandatory rights of consumers.

16. Changes to these Terms

We may update these Terms from time to time. The "Last updated" date at the top will change when we do. If you already have a course contract, material changes will not apply to that contract unless we notify you and the law allows it, or you agree.

The version on pass.eu.com when your contract is formed applies to that contract, unless a later version is required by law.

17. Governing law and disputes

These terms and any dispute arising out of them are governed by the law of the Republic of Estonia, without prejudice to mandatory consumer protection rules that apply in your country of residence if you are a consumer in the EU or EEA.

Please email university@pass.eu.com first so we can try to resolve the matter.

If we cannot agree, the courts of Harju County, Tallinn, Estonia have jurisdiction. If you are a consumer in the EU or EEA, you may also bring proceedings in the courts of your country of residence.

If you are a consumer in the EU or EEA, you may also contact the Estonian Consumer Protection and Technical Regulatory Authority (TTJA), www.ttja.ee (https://www.ttja.ee), or your local consumer authority or European Consumer Centre.

18. Contact us

For anything about PASS University, these Terms or your course:

- university@pass.eu.com
- Phone, Telegram (https://t.me/pass_ua) and WhatsApp (https://wa.me/351920791658): +351 920 791 658